

REDLAND MUSEUM

VISITOR CODE OF CONDUCT



The Visitor Code of Conduct outlines the behaviour that the museum expects from its visitors.

Redland Museum is committed to providing a welcoming and safe environment for everyone. For your safety and the security of the museum's collection and building, surveillance cameras have been placed in public areas.

Your responsibilities

- Please treat museum staff and volunteers as well as other visitors with courtesy and respect - unsociable behaviour, abuse, discrimination or offensive language are not acceptable.
- We are committed to a safe environment for children. Children 15 years and under must be accompanied by an adult and must be under constant adult supervision during the entire visit. Supervisors must ensure children comply with all signs posted throughout the museum.
- Please exit the museum, when requested, at closing time or during emergencies.
- Inform museum staff or volunteers immediately if you become aware of any risk or potential risk to people or property.
- All bags and belongings, except small handbags, are to be placed at reception or any other place that museum staff or volunteers advise.
- Personal food, drinks and animals (except registered guide and assistance dogs) are not permitted in the museum.
- Smoking is not permitted in the museum or outside within 5 metres of the building.
- Acceptable levels of dress must be met at all times, including shoes and shirts.
- Photographing the collection is permitted. However, you must not photograph staff, volunteers or other visitors without their permission. You must not photograph children without the permission of their supervising adult. If you put these photos on social media, please tag the Museum, or include our website address; www.redlandmuseum.org.au, so that your friends can find us as well.
- Don't forget to find and like us on Facebook, Instagram, TikTok or LinkedIn.

By adhering to this Code of Conduct, you will make your visit and the visit of others more enjoyable. Thank you!